

Help Prevent the Spread of Infections

If you or your child are sick, contact us to cancel your child's appointment. Please let us know if your child has:

- Chicken Pox
- Diarrhea
- Fever
- Head Lice
- Impetigo
- Influenza
- Pink Eye
- Ringworm
- Strep Throat
- Vomiting

For further information see the LCC "Guidelines for Clients & Families Regarding Exclusion Due to Illness" that you received at intake and is available at Reception.

Getting the flu shot is a good way of reducing the risk of illness due to the influenza virus. The Canadian Paediatric Society recommends yearly vaccination for children and adults who are at risk for complications due to influenza.

Ask your doctor.



Reporting Child Abuse and Neglect

Lansdowne staff must report to the Family and Children's Services, any reasonable concerns of abuse. As a parent/guardian it is your responsibility to report any concerns regarding your child's caregiver.

Child abuse happens when a child's parent or other person in charge harms or neglects a child.

What is physical child abuse?

Beating, slapping, hitting, pushing, throwing, shaking, burning

What is sexual abuse?

Sexual abuse happens when a parent or other person in charge sexually molests or uses a child for sexual purposes or knowingly fails to protect a child from sexual abuse

What is emotional abuse?

Yelling at, screaming at, threatening, frightening, or bullying a child, humiliating the child, name-calling or saying things like: "You're no good", "You're worthless", showing little to no physical affection or attention

What is Neglect?

Not providing proper food and clothing, supervision, medical care

**Contact Brant Family & Children's Services:
519.753.8681 • 24 Hour Emergency Service**

References:

- Canadian Paediatric Society (www.cps.ca)
- Brant County Health Unit (www.bchu.org)
- Canadian Patient Safety Institute

Lansdowne Children's Centre

39 Mt. Pleasant St., Brantford, ON N3T 1S7

Phone: 519.753.3153 Fax: 519.753.5927

email: info@lansdownecc.com website: lansdownecentre.ca



Your Child's Safety & Wellness

Ask•Talk•Listen•Act

Be involved in your family's healthcare and safety

Reviewed 2015

Safety & Wellness is a Team Effort..... And You are an Important member of the Team

You and your child are important members of the Lansdowne Children's Centre (LCC) team



Think Safe...Communicate

- Make sure LCC staff involved in your child's services have important health information
- If you don't understand some part of your child's condition or treatment ask LCC staff to explain why things are being done the way they are. If you still have concerns ask again






Ask if you
don't understand

Know your Lansdowne Team



- If your not sure who one of your service providers is, or what their role is please ask
- LCC staff are trained in First Aid and CPR and there are First Aid Stations throughout the building. Fire and emergency preparedness drills occur regularly



Help Keep Us All Safe

- Call your service provider if you or your child are ill 
- Always remember to wash or sanitize your hands
- Cough and sneeze into your shoulder or sleeve – not into your hands
- Do not smoke on LCC property
- Do not smoke while LCC staff are in your home 
- Keep animals under control while LCC staff are in your home, staff will inform you of any pet allergies
- Make sure that there is a clean and safe area in your home when LCC staff visit 

Medication Safety

- Ensure LCC staff is aware of the name and any possible side effects of any medication your child is taking 
- Directly inform each LCC staff that you are involved with about any allergies
- If medication is to be given by LCC staff, please follow the Medication policy and ensure medication is in it's original, child-proof, labeled containers 

Lansdowne
Children's Centre

Know Your Child's Equipment

- Make sure your child's equipment is kept clean and in good working order
- Ask your child's Occupational or Physio-therapist to check that your equipment is safe
- Use equipment only as directed

Help Prevent Falls

- Help keep hallways free of clutter and obstacles, report any tripping hazards both inside and outside the building
- Always watch your children in our waiting room or therapy areas
- Make sure your children are wearing appropriate footwear, and be cautious of slippery floors during poor weather
- Encourage all children to walk, not run in our building

STOP & Clean your Hands

- Keeping your hands clean is the best way of preventing the spread of germs
- Use the hand sanitizers in the front lobby upon entering the building
- Wash your hands after handling any type of soiled material or using the bathroom
- LCC staff are committed to sanitizing their hands prior to and after working with your child. Feel free to ask them if they have done so
- Therapy equipment and surfaces used are cleaned and maintained to ensure everyone's wellness and safety