

# Our Family Centred Guiding Principles

**Family support principles are belief statements about how supports and resources ought to be made available to parents/families involved in early childhood intervention, parenting support and family resource programs and which specify how staff should interact and treat families.**

**1. Children, youth and their families (herein referred to as families) are treated with dignity and respect at all times.**

**2. Staff are sensitive, knowledgeable and responsive to the unique needs of families, including but not limited to cultural, ethnic and socio-economic diversities.**

**3. Family choice and decision-making are incorporated at all levels of participation in all LCC programs.**

**9. Staff-family relationships are characterized by partnerships and collaboration based on mutual trust, respect, open communication and problem solving.**

**4. Information necessary for families to make informed choices is shared in a sensitive, individualized and objective manner.**

**8. Services focus on family strengths, assets and interests as the foundation for building capacities and enhancing family functioning.**

**5. Service provision is informed by family-identified desires, priorities and preferences.**

**7. Informal and formal community supports and resources are considered for achieving family outcomes.**

**6. Staff work with families to provide supports, resources and services in a flexible and responsive manner.**